

It is important that any computer used while working in e-PHAB meets the specifications listed. The computer to be used during Applicant and Site Visitor Learning Events must also meet these specifications.

## Browser Requirements

Use one of the following Internet Browsers:

- Chrome version 32.0 or higher ([www.google.com/intl/en/chrome/browser/](http://www.google.com/intl/en/chrome/browser/))
- Firefox version 40.0 or higher ([www.mozilla.org/en-US/firefox/fx/#desktop](http://www.mozilla.org/en-US/firefox/fx/#desktop))
- Safari version 7.0 or higher (<http://www.apple.com/safari/download/>)
- Microsoft Internet Explorer version 9 or 10 only (**versions 8.0.6001.18702 and 11 are not compatible with e-PHAB**)

Other versions, or browsers not listed, are not optimized for e-PHAB. Please note that some functions of e-PHAB will not operate on an iPad, other tablets, or cell phones.

## Additional Technical Requirements

- JavaScript must be enabled
- Cookies must be enabled
- Pop-up windows are used, so pop-up blockers must be disabled
- Computer monitor resolution of at least 800x600 is required but 1024x768 or larger is preferred

## Microsoft Internet Explorer Tips

**Please do not use Microsoft Internet Explorer 11 (IE11) when working in e-PHAB.** Text entered in e-PHAB using IE11 does not always save correctly; PHAB cannot do anything to fix the issue because it is a problem with IE11 and not e-PHAB. **PHAB suggests using a different browser when working in e-PHAB, such as Chrome or Firefox.** Internet Explorer versions 9 and 10 (IE9 or IE10) remain compatible with e-PHAB.

You can check your version of Internet Explorer by clicking “Help,” then “About Internet Explorer.” This will show you “Windows Internet Explorer “X” and then the version number.

